

M. Fernandez  
Sunrise Cred.  
260 Airport Plaza  
Farmingdale NY 11701

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

RE: The FCC Proposed TCPA Rule Change

Dear Chairman Genachowski:

I am writing to ask your assistance in fighting the proposed rule change to the TCPA regarding the use of a dialer that is on your desk. As you know, the TCPA was intended to keep telemarketers in line and to prevent "robo-dialing". I want you to know, as an employee of Sunrise Credit Services for 12 years, that me and my 400 colleagues are not telemarketers and we do not try to take advantage of people. We only contact people with whom our clients have a prior business relationship. We speak to people respectfully and with compassion in trying to assist them in resolving their issues with our clients. In short we speak to people, the way we'd want to be spoken to. Make no mistake about it, that two-way human communication is the key to helping resolve these matters. Without it, the process will not work. We speak to many people each day who need our guidance to resolve the issues that they face. In order to reach them, we use a dialer to connect to as many people as possible. At Sunrise the contact we make is always with a live person both in and outbound. In fact, we don't even have a voicemail system in our entire company. A human being will always answer or make a call from our office. All our dialer does is connect us to the people we need to reach.

The proposed changes by the FCC will make it virtually impossible for us to contact people via telephone. Not only will the proposed rules devastate our industry, but it will make our jobs nearly impossible and may even lead to me losing my job. If we can't even call people, then our company will be left with only sending letters and that is no way to communicate and help people. I am very proud of what I do and the way we do it here at Sunrise. If the FCC has its way, we won't be able to accomplish what I am most proud of. Helping people get their problems resolved.

We need your help now. I want to thank you personally for stopping this inappropriate proposal by the FCC, for saving our jobs and for actually looking out for the people who need you. Thank you.

Sincerely,

San M. Fernandez

Yareni Hernandez  
260 Airport Plaza  
Farmingdale, NY 11701

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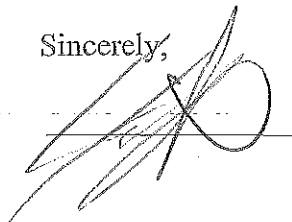
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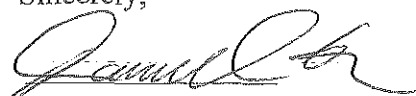
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Navila Hassan  
260 Airport Plaza  
Farmingdale, NY 11735  
- 142.

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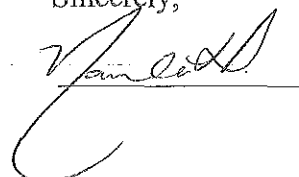
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Lia Rogers  
260 Airport Plaza  
Farmingdale NY 11735

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Lia Rogers

503 Sterling St  
Uniondale NY 11553  
Kenyon B. Derisima

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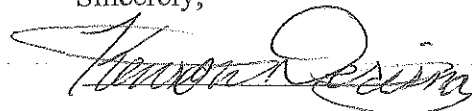
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Matthew Lee  
266 Airport Plaza Farmingdale, NY 11735

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Dominick Palmeri  
260 Airport plaza  
Farmingdale N.Y. 11735

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Dominick Palmeri



Martina Rivera  
108 E. Booker Ave  
Wyandanch N.Y 11798

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MICHAEL SUSCAVA  
260 AIRPORT PL.  
FARMINGDALE, NY 11735

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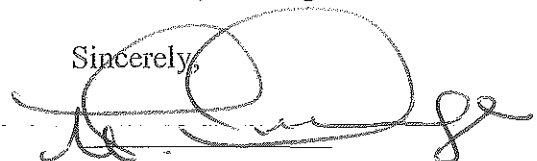
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260 Airport  
Plaza, Farmingdale, NY 11735  
1 year

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Jarrett Bear

Bradley H. Mard  
260 Airport Plaza  
Parmingole, NY 11735

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Warren Fletcher  
260 Airport Plaza  
Farmingdale NY 11735

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The proposed changes by the FCC will make it virtually impossible for us to contact people via telephone. Not only will the proposed rules devastate our industry, but it will make our jobs nearly impossible and may even lead to me losing my job. If we can't even call people, then our company will be left with only sending letters and that is no way to communicate and help people. I am very proud of what I do and the way we do it here at Sunrise. If the FCC has its way, we won't be able to accomplish what I am most proud of. Helping people get their problems resolved.

We need your help now. I want to thank you personally for stopping this inappropriate proposal by the FCC, for saving our jobs and for actually looking out for the people who need you. Thank you.

Sincerely,



Chris Dora  
11 Woodcock Ln  
Levittown, NY 11756

May 20, 2010

Julius Genachowski, Chairman  
FEDERAL COMMUNICATIONS COMMISSION  
445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

RE: The FCC Proposed TCPA Rule Change

Dear Chairman Genachowski:

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Daisy Maldonado  
1693 Fevereisen Ave  
Bohemia NY 11716

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445 12<sup>TH</sup> Street SW, Room 8-B201  
Washington, DC 20554

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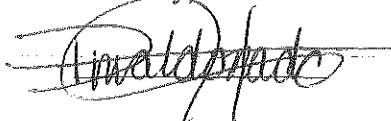
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Daisy Maldonado



Donnell Chisum  
155 Greenwich Rd  
Hempstead N.Y. 11550  
Apt. E222E

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445 12<sup>TH</sup> Street SW, Room 8-B201  
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RE: The FCC Proposed TCPA Rule Change

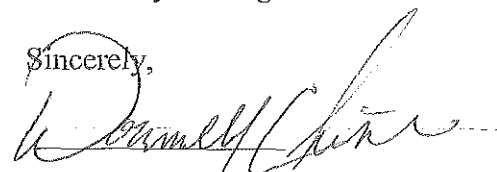
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Sincerely,



Donna Diane Dileo  
260 Airport Plaza  
Farmingdale, NY 11735

May 20, 2010

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FEDERAL COMMUNICATIONS COMMISSION  
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Donna Dileo

Kelly Fanning  
3 Hazel Ave  
Farmingdale NY 11735

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